

Youth Services Coordinator

Reports to Executive Director; annually reviewed by Executive Director

Supervision: Library Volunteers

Fair Labor Standards Act: FLSA Exempt, Professional Full Time _X__ Part-time (under 35 hours) _____

Scope of Job:

The Youth Services Coordinator leads the Library's services to youth and families. The Coordinator acts as the liaison to Northern Chaffee County's public, private and home schools as well as to community youth organizations including the Boys and Girls Club and County Early Literacy Council. The Coordinator curates and develops the youth collection of books, audiobooks, movies, and digital resources. The Coordinator leads the Library's youth programming lineup, including a Summer Reading program.

The Coordinator works cooperatively with the leadership team, collection and acquisitions lead, and marketing and communications lead. He/she cooperates with the Executive Director to develop or revise policy, plan the annual budget, and maintain the building, equipment and grounds as they pertain to youth services. He or she seeks and builds partnerships with community agencies and businesses to promote the mission and use of the Library.

Duties and Responsibilities

- Provide return on investment services to the taxpayers within the Library District and its guests;
- Facilitate free and equal access to information for all; uphold the American Library Association's Library Bill of Rights and patron privacy rights.
- Assist the Director in planning, developing and implementing priorities identified in the Strategic Plan.
- Keep current in public library trends, services, policies and best practices for youth services and collections.
- Recruit, train, and assign tasks to volunteers to assist with youth programming and collection tasks.
- Plan, design, and implement enriching programming for youth, both regularly occurring and special occurrences.
- Collaborate with Public Service Manager to identify staff to assist and lead youth programming.
- Enforce the library's policies and procedures, while safeguarding confidential and restricted information.
- Uphold excellence in customer service standards.
- Provide for diversity and inclusion in collection materials and services.
- Conduct outreach to broaden awareness of library services in the community.



- Track program attendance, circulation, and other data to guide decision making and to identify service needs. Prepare monthly reports and contribute to the annual State Library Report.
- Assist the Director in preparation of budget recommendations for youth service needs and special purchases.
- Identify and recommend services and products for the Library.
- Develop and maintain effective working relationships with community and library organizations and agencies, library vendors and representatives.
- Complete special assignments related to youth services as directed.
- Contribute to Marketing and Communication promotions and regular communications to patrons.
- Serve on consortium and other committees as assigned by Director.
- Uses data and strategic plan priorities to sets goals.

This employee has the following professional knowledge, skills, and abilities:

• Written and oral communication and presentation skills to address a wide range of audiences.

Ability to use and manage the library's automated circulation system to provide efficient and effective service to patrons.

- Ability to provide outstanding customer service in person, on the telephone, and via e-mail and other forms of electronic communication.
- Skills in organization, planning, problem solving and decision-making.
- Technology skills, including word processing, spreadsheets, library apps, and online interfaces.
- Ability to develop and implement long- and short-range plans.
- Ability to effectively multitask while maintaining a positive attitude.
- Ability to deal calmly and effectively with a wide range of individuals, in some instances under stressful or emergency conditions.

Education and Experience:

- A bachelor's degree in library science, early education or related field.
- A minimum of three years of public library experience or public service related field, including early childhood education.

Other Qualifications:

• Schedule may include evenings and weekend hours as needed.



Trainings and Education for the Youth Service Coordinator

- Collection Development
- Early Literacy Development
- Project Management
- Automated Library Software

Note: This job description is not an employment contract. The Library Board of Trustees and/or its designated representative reserve the right to alter this job description at any time without notice. Any employment relationship with the Library is legally considered to be one of employment-at-will, in which either party may terminate this relationship for any reason at any time.